

## How to use the withdrawal form?

If you are not satisfied with your order, you must notify us of your intention to return it within **14 days** of receiving it.

You will then have **14 more days** to return your package.

If your return is made after this period, our Returns Department reserves the right to refuse the parcel and thus, send it back to you.

- 1. Notify us of your intention to return a product by sending the form on page 2 fully completed to the following address:**

**Forme et Nutrition  
420 avenue Benoit Frachon  
60740 Saint Maximin  
FRANCE**

- 2. Upon receipt of your mail, we will email you the necessary documents to return your package.**
- 3. Once you receive these documents, how to send back you parcel ?**
  - Choose a standard package from the Post Office or reuse the box in which the products arrived.
  - Place the products inside of the package in their original packaging.
  - Print and stick on your parcel the label on which is indicated the address of our Returns Department (the label will be provided to you by email after sending the form on page 2).
  - Post your parcel at the current rate.
- 4. Upon receipt of your parcel in our warehouse, your refund procedure will be initiated. You will then receive an email with all the information related to this transaction.**

### **IMPORTANT INFORMATION**

We remind you that in order to exercise your right of withdrawal, the items must not have been used and must have been kept in their original labelling and package. We reserve the right to refuse any returned item that is depreciated due to handling other than that necessary to establish the nature and characteristics of the item(s) concerned by the return.

For more information, please visit our website where you will find our General Terms and Conditions of Sale.

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# Withdrawal form

(Please complete and return this form to request a withdrawal)

**To :**

**Forme et Nutrition  
420 avenue Benoit Frachon  
60740 Saint Maximin  
FRANCE**

I/We (\*) hereby notify you of my/our (\*) withdrawal for the sale of the goods:

- Ordered on (\*) / received on (\*) :
- Order number (\*\*) :
- Name (s) :
- Address(es) :
- Date :

(\*) Strike out what does not apply

(\*\*) The order number is available in your confirmation email

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